Purchase Return and Resolution Record

Prepare it. Hand it off. Verify the resolution.

A return is still open while the promised refund or exchange remains unverified.

Illustrative example: An adult follows the seller's policy, keeps the drop-off record, and leaves the task pending until the promised resolution is checked. A processing message is recorded separately from an actual verified refund.

01 Check the seller's terms

Use the terms for this purchase without assuming a universal policy.

Item and private record location

Policy source and deadline

Required condition, parts, and packaging

Return method, costs, and question

02 Prepare the item

Record honest condition and any missing requirement.

Condition or observed problem

Parts and packaging ready

Proof or approved label ready

Missing requirement and adult

Purchase Return and Resolution Record / Review & follow-through

03 Complete the handoff

Use the approved route and keep evidence.

Adult, location, and planned handoff

Verified deadline requirement

Actual handoff date and record

Business response or pending status

04 Verify the resolution

Separate a promise from a resolution actually checked.

Resolution promised and timing

Refund or exchange verified

Missing amount, item, or response

Follow-up adult and next date