The Warranty Evidence and Question Sheet

Read the terms before promising the repair is covered.

A warranty question starts with the actual document and a truthful product history.

Example: the family finds a separate service contract and asks the provider which document applies before marking any repair approved.

01 Match the records

Use the actual product and purchase evidence.

Product and model

Purchase date and seller

Warranty document location

Record mismatch or missing receipt

02 Read the relevant terms

Coverage is a question to establish.

Duration or limit stated

Work or part described

Exclusion or cost question

Separate service contract present

The Warranty Evidence and Question Sheet / Review & follow-through

03 Prepare the request

State what actually happened.

Observed problem and history

Real provider and claims route

Information actually required

Specific coverage question

04 Record the response

Submitted, approved and completed differ.

Request submitted and date

Actual provider answer

Proposed remedy and conditions

Pending decision or help route