Unexpected Message Verification Record

A message cannot verify its own demand.

Account work belongs on a known, independently checked route.

Hypothetical example: an adult checks a claimed delivery fee through the household's real order account and tells the other adult that no reply or payment was made.

01 Identify the claim

Record the message and its claimed household problem.

Claimed company and received time

Problem or payment requested

Relevant actual order or account

02 Verify independently

Choose an independently known company contact route.

Known contact route and its source

Question asked

Answer actually received

Unexpected Message Verification Record / Review & follow-through

03 Record any exposure

Record any action or information already exposed.

Link or attachment action taken

Information shared without recording secrets

Official response route needed

04 Give the actual status

Tell the household the verified status and responsible next step.

Confirmed, contradicted or unresolved claim

Responsible adult and remaining action

Other adult informed without a live suspicious link