Ask Whether the Moving Company Is the Mover or a Broker - working notes

One situation. Clear facts. An honest next step.

For U.S. interstate household moves, distinguish the broker arranging service from the mover transporting belongings. Use FMCSA records to check the actual firms and relevant authorization rather than treating a booking conversation as a complete transport arrangement.

Hypothetical example: An adult learns a quote came from a broker and resolves who will transport the shipment before describing the move as fully arranged.

01 Ask who will actually transport the belongings

Identify the business as mover broker or another stated role.

Business role stated

Transporting carrier identified or missing

Role question to ask

02 Read the interstate roles through FMCSA

Check the relevant official FMCSA business records.

Official record checked

Relevant authorization status

Insurance or complaint question

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03 Connect the estimate to the transporting mover

Connect the estimate and transport plan to the actual carrier.

Estimate basis explained

Required consumer information received

Unresolved pickup responsibility

04 Leave the household with a verified role map

Communicate established roles and remaining questions privately.

Private document location

Arrangement established or pending

Next responsible-adult action