Online Sale Overpayment and Gift-Card Demand Record

A refund story does not justify sending card codes.

Payment claims require the real provider's record.

Hypothetical example: a supposed buyer claims an overpayment and requests gift-card PINs; the household holds the item, contacts its known provider and records the demand without sending the codes.

01 Identify the demand

Record the sale and the unexpected demand.

Listed item and agreed price

Claimed payment or overpayment

Gift-card action requested

02 Check the provider facts

Keep claimed payment separate from provider-confirmed facts.

Known official provider route

Actual transaction evidence

Fact confirmed or still unresolved

Online Sale Overpayment and Gift-Card Demand Record / Review & follow-through

03 Record the response

Preserve evidence and use the appropriate official response route.

Actions or information already sent without secrets

Relevant evidence preserved privately

Reporting or support process used

04 Give the actual status

Tell the household the actual held or resolved transaction status.

Held or resolved sale state

Responsible adult and pending answer

Pickup or shipping adult informed