First-Visit Family Welcome

Offer useful help and leave room for an honest answer.

Welcome people with accurate guidance, simple introductions, and optional invitations. Respect the contact they choose.

Example: a new family asks for children's check-in. A member offers to walk them to the welcome desk, explains the current process, and honors their decision to decline follow-up.

01 Notice and ask

Start with the family's immediate practical need.

Simple greeting

Help they request

Preferred names

Conversation pace

02 Guide accurately

Use current congregation information and responsible people.

Direction verified

Responsible church contact

Child check-in procedure

Question you cannot answer

First-Visit Family Welcome / Review & follow-through

03 Offer an invitation

Make one relevant opportunity optional and clear.

Interest family expresses

Relevant invitation

Actual time or requirement

Family answer

04 Honor follow-up

Use approved channels and the permission given.

Contact permission

Information actually needed

Who will follow up

Difficulty or next welcome action